Care & Maintenance

Prefinished & Site-Finished Wide Plank Flooring

Prefinished floors are finished in our Brattleboro, Vermont shop. Every stain, oil and base coat is applied by hand, followed by a Sherwin-Williams topcoat on our finishing line or, for textured surfaces, LOBA 2K Duo applied by hand.

Site-finished floors: follow your finish manufacturer's instructions. The guidance below applies to all Vermont Plank floors.

Simple everyday care
A dust mop, a pH-neutral hardwood cleaner and steady humidity are all most floors need. No waxing, oiling or special treatments.

Healthy home, certified
Our engineered floors are independently certified low-emitting to CDPH v1.2, the strictest indoor-air standard in the country, and every finish we use is formaldehyde-free.

Made to last generations
Both our solid and engineered floors can be sanded and refinished if ever needed.

EVERYDAY CLEANING

- **Every day or two:** sweep or dust with a microfiber dust mop or soft-bristle broom to pick up grit before it scratches.
- **Vacuuming:** use the hard-floor or bare-floor setting only.
- **Weekly:** lightly mist a microfiber pad with a pH-neutral hardwood floor cleaner (such as Bona Hardwood Floor Cleaner).
- **Spills:** blot right away with a soft, dry cloth. Never let liquid stand on the floor.

PROTECT YOUR FLOOR

- Put felt pads under all furniture legs and replace them when they wear or collect grit.
- Use mats at exterior doors. Avoid rubber-backed or non-breathable rugs, which can trap moisture.
- Keep pet nails trimmed, and avoid walking on the floor in high heels, cleats or spikes.
- Lift furniture instead of dragging it, and move rugs occasionally so the floor ages evenly in the sun.

KEEP HUMIDITY BETWEEN 35% AND 55%

Keeping indoor relative humidity between 35% and 55% year-round is the most important thing you can do for a wide plank floor, and it is required by our warranty.

- **Heating season:** run a humidifier to offset dry heat from furnaces, heat pumps and wood stoves.
- **Humid months:** use air conditioning or a dehumidifier.
- Small gaps that open in winter and close in summer are normal for solid wide plank flooring.

NEVER USE

Wax, polish or oil soaps leave residue, change the sheen and block future touch-ups	**Vinegar, ammonia, bleach or all-purpose cleaners** can dull or damage the finish	**Steam mops or wet mopping** heat and water swell the wood and break down the finish	**Steel wool or scouring pads** scratch the finish

SCRATCHES, WEAR & REPAIRS

Light scuffs in the topcoat	Often buff out with a microfiber cloth and hardwood floor cleaner. A clear finish-blending pen in your floor's sheen can hide fine scratches.
Scratch through to the color	The right repair depends on your finish. For prefinished floors, call us and we'll recommend touch-up products matched to your floor. For site-finished floors, ask your finisher.
Deep gouge or damaged board	A flooring professional can cut out and replace a single board without refinishing the whole floor. Keep a few spare planks from your order for this.
Overall wear after years of use	A professional can screen and recoat the floor with a compatible finish before wear reaches bare wood. Both our solid and engineered floors can also be fully sanded and refinished.

Questions about your finish or a repair? Contact us at (802) 441-0981 or info@vtpf.com with your order details. See our warranty for full coverage terms.